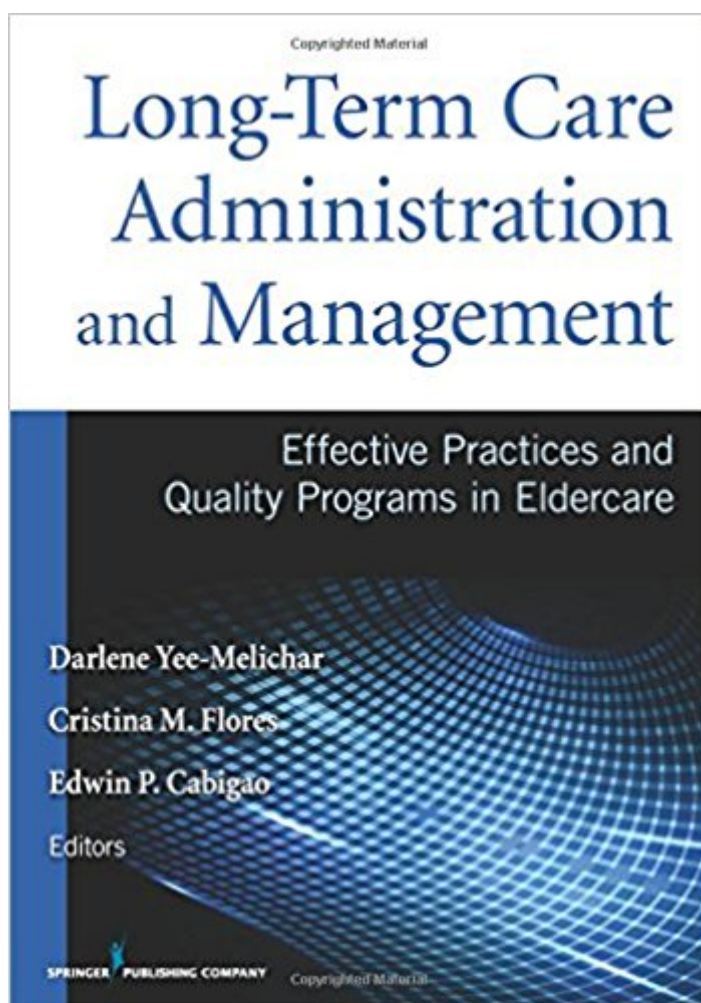


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# Long-Term Care Administration And Management: Effective Practices And Quality Programs In Eldercare



## Synopsis

This concise guide to long-term services and supports introduces a broad array of topics and presents ideas on how to get more extensive information... A variety of graphs, tables, and charts make the information easy to understand. Overall the book is well-organized with chapters that can stand on their own... Readers considering going into long-term care management or administration would find this book a valuable tool."--Doody's Medical Reviews This is a comprehensive reference for long-term care administrators, practitioners and students who want to understand the options, issues, and trends related to the effective administration and management of long-term care communities. The book is unique in its in-depth focus on what needs to be accomplished and the evidence-based information about what actually works. Multifaceted insights address the ever-changing world of the long-term care industry and offer best practices and model programs in eldercare. This multidisciplinary book covers the most crucial aspects of management including federal and/or state regulations required to provide long-term care services and operate long-term care communities. It offers advice on care at home, naturally occurring retirement communities, and continuing care retirement communities, client care, staff retention, preventing elder abuse and neglect, anticipating and managing litigation and arbitration in long-term care, aging and human diversity, Alzheimer's Disease, palliative care, care transitions, and much more. Distilling many years of practical, research and teaching experience, the authors provide the necessary tools and tips that will enable professionals to maximize the quality of care and the quality of life for older adults living in long-term care communities. Each chapter includes helpful pedagogical features such as learning objectives, case studies, effective practices, and/or model programs in eldercare.

**Key Features:** Based on federal and/or state regulations required to provide long-term care services and operate long-term care communities Examines the complex operations of long-term care options for effective eldercare Highlights the most cost-effective practices and model programs in long-term care communities that are currently used throughout the United States Provides useful tips about client care and staff retention as well as marketing and census development, financing and reimbursement, and legal issues Promotes innovative collaboration between education, research, and practice that is reflected by the training of the editors and contributing authors

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## Customer Reviews

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Darlene Yee-Melichar, EdD, CHES, is Professor and Coordinator of the Gerontology Program at San Francisco State University (SF State). She received her BA in Biology from Barnard College, Columbia University; MS in Gerontology from the College of New Rochelle; and MS and EdD in Health Education from Teachers College, Columbia University. Her research interests in healthy aging, long-term care administration, and minority women's health are reflected in 4 books; 100 journal articles, book chapters, book reviews, and technical reports; and numerous community and professional presentations. She is Vice President of the Board of Directors for the California Advocates for Nursing Home Reform; President of SF State's Chapter of Sigma Xi, the national research society; and Past Chair of the DHHS-OWH Minority Women's Health Panel of experts. Dr. Yee-Melichar is a Fellow of the Gerontological Society of America, Association for Gerontology in Higher Education, and AAHPERD's Research Consortium. She received the 1995 Distinguished Educator Award from the California Chapter of the American College of Health Care Administrators; 1998 Distinguished Service Award from the American Association of Homes and Services for the Aging; 2001 Distinguished Alumna Award from Teachers College, Columbia University; 2007 SF State Distinguished Faculty Award for Excellence in Service; and 2007 AGHE Distinguished Teaching Award. She is the coauthor of *Assisted Living Administration and Management* (Springer Publishing Company 2010) which is a reference used by the American College of Health Care Administrators for its Assisted Living Certification Exam.

Cristina M. Flores, PhD, RN, has been a registered nurse for 23 years. Her nursing practice has included many aspects of the continuum of care such as home health care, assisted living communities, and the acute care hospital. She holds an MA in Gerontology from San Francisco State University and a PhD in Nursing Health Policy from the University of California, San Francisco (UCSF). At present, she practices nursing as the Vice President of Operations and Program Development for AgeSong in California. Dr. Flores conducts research relative to quality of care and quality of life in long-term care for the Institute on Aging in San Francisco and at UCSF. She has taught in the Gerontology Program at San Francisco State University. She has published several journal articles, book chapters and is the coauthor of *Assisted Living Administration and Management* (Springer Publishing Company 2010).

Edwin P. Cabigao, PhD, RN is the Chief Nursing Officer for the Jewish Home in San Francisco where he manages the strategic, operational, regulatory, and financial performances of the organization's nursing services. Jewish Home is a licensed, skilled nursing facility (430 beds) specializing in programs, services, and care for older adults. He holds a BS in Nursing and an MA in Gerontology with an academic emphasis in Long-Term Care Administration, both from San Francisco State University, as well as a

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